

Analysis of Regional Asset Management and Its Impact on Public Services at BPKAD Nabire Regency

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Abstract

This study aims to analyze regional asset management and its impact on public services in BPKAD Nabire Regency. This type of research is qualitative with primary and secondary data sources. Data collection was carried out through observation, interviews with 4 BPKAD employees and 2 local communities, as well as documentation. The data analysis method uses qualitative descriptive analysis with the Spradley approach, which includes data collection, field recording, theme identification, and conclusion drawn. The results of the study show that the management of regional assets in BPKAD Nabire Regency through the stages of inventory, assessment, maintenance, reporting, and supervision seeks to improve the efficiency and effectiveness of public services. Despite good management efforts, constraints such as lack of human resources, technological limitations, minimal budgets, lack of transparency, and regulatory challenges hinder the effectiveness of asset management and the quality of public services. In conclusion, to improve the management of regional assets more effectively, improvements are needed in the capacity of human resources, information technology, budget, as well as transparency and accountability. With these steps, it is hoped that it can improve public services and have a positive impact on the people of Nabire Regency

Keywords : management; assets; public services

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INTRODUCTION

The Regional Financial and Asset Management Agency (BPKAD) of Nabire Regency is a government agency that has an important role in managing regional finances and assets (Pombai et al., 2023). These regional assets are vital to support the implementation of local government duties and functions, including in the provision of facilities and infrastructure needed to support public services. Good and effective asset management will optimize the use of resources, as well as create efficiency and effectiveness that can have a direct impact on improving the quality of public services to the community (Pasaribu et al., 2023). With transparent and accountable asset management, BPKAD is expected to be able to make a positive contribution to regional development and better community services (Sururum Marpuah, 2024).

The duties of BPKAD Nabire Regency include various aspects related to regional financial and asset management, ranging from inventory, maintenance, to asset reporting and supervision. As a responsible agency, BPKAD is expected to increase transparency and accountability in every stage of asset management (Nur et al., 2024). It is important to ensure that all resources owned by local governments are used wisely and in accordance with applicable regulations. Thus, good financial and asset management will support the performance of the local government in providing more optimal, efficient, and able to meet the

expectations of the people of Nabire Regency.

Research conducted by Wahyuningsih and Selly, (2024) which concludes that the regulation on regional asset management or BMD is applied in accordance with the management cycle that has been determined in accordance with laws and regulations. Central Java Province consistently based on Permendagri Number 19 of 2016 where all rules and cycles have been implemented properly and in an orderly manner. The good use of BMD can improve the performance of public services and OPD carries out authority affairs and public services better. This is in line with good governance policies.

The novelty of this research lies in its focus which examines the management of regional assets in BPKAD Nabire Regency and its impact on public services. This study identifies the relationship between asset management carried out by BPKAD and the quality of public services received by the community. Although there has been previous research that has discussed regional asset management, this study makes a new contribution by directly linking asset management to specific public service issues in Nabire Regency, such as delays in the provision of infrastructure and lack of transparency in asset management reports. The research also offers relevant policy-based solutions for local governments to improve the effectiveness of asset management and the quality of public services.

The purpose of this study is to analyze how the management of regional assets carried out by BPKAD Nabire Regency affects the quality of public services. This research also aims to identify inhibiting factors in asset management that can affect public services, as well as provide constructive recommendations for improvement in asset management and better services to the community. The benefit of this research is to provide insight for local governments, especially BPKAD Nabire Regency, about the importance of effective asset management in improving the quality of public services. This research is also expected to be a reference for government policies in increasing transparency and accountability in the management of regional assets, as well as improving public infrastructure and facilities that can increase public satisfaction. In addition, the results of this study can be a reference for other regions in managing assets and improving the quality of their public services.

METHOD

This study uses a qualitative approach with the aim of knowing and analyzing regional asset management and its impact on public services in BPKAD Nabire Regency. This research aims to provide an in-depth understanding of the process of regional asset management, the obstacles faced, and its impact on the quality of public services received by the community. The qualitative approach was chosen because this study focuses on understanding complex social phenomena that cannot be explained by statistical figures. The research design used is qualitative descriptive with a case study approach. This research was conducted at BPKAD Nabire Regency and aims to describe and analyze in detail the management of regional assets carried out by BPKAD, as well as its impact on public services. This design allows researchers to explore data in depth through the collection of information directly from informants related to the topic being studied.

The data collection techniques used in this study are as follows:

1. Observation: The researcher directly observed activities related to regional asset management in BPKAD Nabire Regency.

2. Interview: The researcher conducted a semi-structured interview with 4 employees at BPKAD Nabire Regency and 2 local people. This interview aims to dig deeper into information about asset management and its impact on public services.
3. Documentation: The researcher collects secondary data in the form of relevant documents, such as regional asset management reports, local government policies, and other documents that support the research.

The data that has been collected through observation, interviews, and documentation will be analyzed using qualitative descriptive analysis. This study will use the Spradley analysis approach, which includes the following steps:

1. Collecting Data: Researchers collect data through observation, interviews, and documentation.
2. Taking Field Notes: Field notes are used to record the results of observations and interviews in detail.
3. Identifying Themes: The data collected will be grouped into themes relevant to the research topic, such as regional asset management, the obstacles faced, and their impact on public services.
4. Draw Conclusions: Based on the results of the theme identification, the researcher will draw conclusions about the management of regional assets in BPKAD Nabire Regency and its impact on public services.

RESULTS AND DISCUSSION

The discussion in the research regarding the analysis of regional asset management and its impact on public services in BPKAD Nabire Regency has several very important functions. The discussion serves to interpret the results of data analysis that has been collected through observation, interview, and documentation methods. This helps researchers to explain the meaning of the data obtained and how the data relates to the issues of asset management and public services. In the discussion, the researcher can present the main findings of the research, including whether or not asset management is effective, and how it affects the quality of public services. These findings are at the heart of the research that provides a clear picture of the current conditions. The discussion also serves to identify problems faced in the management of regional assets and their impact on public services (Permana, 2024). The discussion provides space for researchers to develop recommendations that are oriented towards best practices in regional asset management. This recommendation is expected to be implemented by BPKAD and other stakeholders to improve the effectiveness of management and public services. The discussion in the analysis research on regional asset management and its impact on public services in BPKAD Nabire Regency has crucial functions, ranging from data interpretation, presentation of findings, to the preparation of recommendations. With these functions, discussions can make a significant contribution to efforts to improve regional asset management and improve the quality of public services in Nabire Regency. The following is a discussion of the results of related research on Regional Asset Management Analysis and its impact on Public Services in BPKAD Nabire Regency, as follows:

Regional Asset Management Process at the Regional Financial and Asset Management Agency (BPKAD) of Nabire Regency

The process of managing regional assets at the Regional Finance and Asset Management

Agency (BPKAD) of Nabire Regency is very important to ensure that regional assets are managed properly, in accordance with Government Regulation Number 06 of 2006 and Permendagri Number. 19 of 2016 concerning Regional Asset Management / BPAD). This regulation emphasizes that asset management is not only administrative, but also leads to increased efficiency, effectiveness, and added value creation.

The following is a detailed discussion of the regional asset management process at BPKAD Nabire Regency which consists of several stages.

1. Asset Inventory

BPKAD conducts an inventory of all regional assets owned, both mobile (such as vehicles) and immovable (such as land and buildings) (Hanisah, 2022). This inventory aims to ensure that all assets are accurately registered and recorded, with complete information regarding the condition, location, and value of the assets. Proper inventory is essential to prevent asset loss and ensure that local governments have accurate data. It also facilitates better planning and budgeting. Through inventory, BPKAD can identify assets that are not used or have the potential to be used more optimally, supporting the goal of creating added value.

2. Asset Valuation

After the inventory, BPKAD conducts an assessment of the registered assets to determine their economic value (Aldriyan, 2023). This assessment includes an evaluation of the physical condition and market value of the asset. Accurate asset valuation is essential for better financial reporting and asset management. The right value will help in decision-making regarding the maintenance or transfer of assets. With a good assessment, BPKAD can formulate a strategy to maximize the potential of assets, both for the sake of direct use and to be used as a source of regional income.

3. Maintenance and Use

BPKAD is responsible for ensuring that its assets are maintained and used optimally (Botswana, 2024). This includes performing regular maintenance and repairs if necessary to keep the assets in good condition. Good maintenance not only extends the life of the asset, but also avoids the large costs that may arise from unmaintained damage. This reflects efficiency in asset management. By ensuring proper maintenance, BPKAD can ensure that assets function optimally in supporting public services, which in turn increases community satisfaction.

4. Reporting and Accountability

BPKAD prepares periodic reports on the status and condition of regional assets (Gonggang, 2019). This report is submitted to local governments and other stakeholders to maintain transparency and accountability. Transparent and accountable reporting is essential to build public trust in regional asset management. This also makes it easier to supervise by related parties. Accountability in asset management will encourage BPKAD to account for all decisions and actions taken, thereby preventing misuse or inefficient management.

5. Supervision and Evaluation

The asset management process also includes periodic monitoring and evaluation to assess the effectiveness of management and ensure that all procedures are followed properly. Strict supervision and periodic evaluation allow BPKAD to identify problems in

asset management before they become larger. This provides an opportunity to make improvements and adjustments. By conducting an evaluation, BPKAD can evaluate the performance of asset management and take strategic steps to improve the effectiveness and efficiency of management in the future.

The process of managing regional assets in BPKAD Nabire Regency which follows Government Regulation Number 06 of 2006 reflects a more advanced and results-oriented approach. By going through the stages of inventory, assessment, maintenance, reporting, and supervision, BPKAD not only meets administrative demands, but also strives to increase efficiency, effectiveness, and create added value (Herry Supardan, 2024). This is very important in supporting quality and sustainable public services, as well as providing maximum benefits for the people of Nabire Regency.

Obstacles Faced in Regional Asset Management at the Regional Financial and Asset Management Agency (BPKAD) of Nabire Regency

Regional asset management at the Regional Financial and Asset Management Agency (BPKAD) of Nabire Regency faces various obstacles that can hinder the effectiveness and efficiency of management.

The following is a discussion of the obstacles in regional asset management at the Regional Financial and Asset Management Agency (BPKAD) of Nabire Regency, as follows:

1. Lack of Human Resources

One of the main obstacles faced by BPKAD is the lack of human resources, especially and especially in experts who have competence in asset management (Rizqullah & Subowo, 2024). This includes a lack of trained and experienced employees in asset management, budgeting, and accounting. This has an impact on the lack of experts can hinder the effectiveness of asset management, which has an impact on the maintenance and operation of existing assets. Without adequate experts, the process of assessing, maintaining, and reporting assets cannot be carried out optimally, thereby reducing the quality of public services provided.

2. Limited Equipment and Information Technology

BPKAD experienced limitations in the equipment and information technology systems used for asset management. The use of less sophisticated systems can lead to difficulties in the collection and processing of asset data (Ndakuramba et al., 2022). This has led to these limitations resulting in delays in asset data reporting and decision-making. An inefficient system can slow down the administrative process, thereby hampering BPKAD's ability to respond quickly and appropriately to the needs of the community.

3. Limited Budget for Asset Maintenance and Development

The budget available for asset maintenance and development is often limited. This results in some assets not being properly maintained and not being able to be utilized optimally. This will have an impact on assets that are not maintained will experience a decrease in quality, which has a direct impact on public services. For example, damaged or poorly maintained infrastructure can hinder people's access to basic services such as health and education. Limited budgets also make it difficult for BPKAD to innovate in asset management (Fajriyah, 2023).

4. Lack of Transparency and Accountability

There are challenges in terms of transparency and accountability in the asset

management process. Information about the use and condition of assets is sometimes not well publicized, so the public does not have adequate access to that information (Yalti, 2020). Lack of transparency can cause public doubt and distrust of the government. If the community feels that asset management is not done openly, they may question the integrity and accountability of BPKAD, which can reduce community participation in the regional development process.

5. Regulatory Challenges

The existence of inconsistent or frequently changed regulations and policies can make it difficult for BPKAD to carry out effective asset management. Uncertainty in regulations can cause difficulties in planning and implementing asset management programs. Regulatory uncertainty can result in confusion in policy implementation, ultimately hindering efficient asset management (Sapir & Islamiah, 2023). BPKAD may have difficulty in adapting its asset management strategy to changing policies, thereby reducing the competitiveness and effectiveness of management.

The obstacles faced in the management of regional assets in BPKAD Nabire Regency, such as lack of human resources, limited technology, minimal budget, lack of transparency, and regulatory challenges, greatly affect the effectiveness of asset management and the quality of public services. To overcome these obstacles, there needs to be improvement efforts that include increasing human resource capacity, investing in information technology, allocating adequate budgets, and increasing transparency and accountability in asset management. With these steps, it is hoped that regional asset management can be carried out better, so that it has a positive impact on public services in Nabire Regency.

The Impact of Regional Asset Management in Public Services at the Regional Financial and Asset Management Agency (BPKAD) of Nabire Regency

The management of regional assets by the Regional Financial and Asset Management Agency (BPKAD) of Nabire Regency has a significant impact on public services. Based on information obtained from the community, there are several aspects that show how asset management has been going so far, including the following aspects:

1. Aspects of Community Satisfaction.

The people of Nabire Regency are satisfied with the management of regional assets carried out by BPKAD, especially when they feel the direct benefits of good infrastructure, such as roads, bridges, and other public facilities. Adequate infrastructure supports people's mobility and accessibility, making it easier for them to carry out their daily activities. When infrastructure is well managed, people feel more connected and have better access to public services. This reflects that effective asset management is essential to improve people's quality of life.

2. Public Expectations for Transparency and Accountability

The community also shows strong expectations for transparency in the management of regional assets. They want reports on the use and condition of the assets to be publicly accessible. Unclear information about asset management often leads to doubts and distrust of the government. With transparency, people can better understand how assets are managed and used, which in turn increases their trust in the government. Transparency also plays a role in encouraging accountability, where the public can question and supervise the use of assets more actively.

3. Public Service Accessibility

Good asset management has a direct effect on the accessibility of public services. The community hopes that the assets managed can be optimized to support health services, education, and other infrastructure. When assets are managed effectively, people find it easier to get the services they need. For example, access to good health facilities and adequate educational infrastructure will improve people's ability to get quality services.

4. Community Participation in Asset Management

The community wants involvement in the process of managing regional assets. They believe that community participation can improve accountability and management effectiveness, as well as provide valuable input on their needs and expectations for public services. Community involvement in asset management can create a sense of ownership and responsibility, thereby encouraging people to maintain and maintain existing assets.

5. Challenges in Maintenance and Maintenance

While there is satisfaction with asset management, the community also observes constraints, such as lack of maintenance and maintenance of public facilities. This problem can reduce the quality of services received by the community and negatively impact the infrastructure that has been built. Therefore, the public hopes that the government can be more proactive in handling this problem to ensure that assets remain in good condition and can be used optimally.

6. Economic Impact and Quality of Life.

The community hopes that good asset management can encourage local economic growth and improve the overall quality of life. Assets that are well managed not only support public services but can also be a source of income and investment for the region. With good infrastructure and optimal public services, people will have better opportunities to participate in economic activities, which ultimately contributes to improving people's well-being.

The impact of regional asset management in BPKAD Nabire Regency is very important in determining the quality of public services. Public satisfaction with good infrastructure, expectations of transparency, service accessibility, community engagement, and challenges in maintenance all contribute to public perceptions of asset management (Rachmad et al., 2024; Zein & Septiani, 2024). Therefore, continuous efforts are needed to improve asset management, in order to meet community expectations and provide positive benefits for regional development.

CONCLUSION

Based on the results of research on regional asset management at BPKAD Nabire Regency, it can be concluded that the asset management process through the stages of inventory, assessment, maintenance, reporting, and supervision has been carried out well, although there are still obstacles that hinder effectiveness and efficiency, such as lack of human resources, limited technology, minimal budget, and lack of transparency and regulatory challenges. However, with optimal management, BPKAD can provide significant added value in supporting quality and sustainable public services. These constraints require special attention, and to address these issues, there is a need for improvement efforts that include increasing human resource capacity, investing in information technology, adequate budget

allocation, and increasing transparency and accountability in asset management. Better asset management will have a positive impact on improving the quality of public services in Nabire Regency, which in turn can improve public satisfaction with the infrastructure and services provided by the local government. Overall, this study shows that regional asset management has a crucial impact on the quality of public services. Therefore, sustainable steps need to be taken to ensure that asset management can meet community expectations and provide optimal benefits for regional development.

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